

Novell System Certification Kit Training

Module 5

Troubleshooting Tips

Slide 1

Welcome to the Novell System Certification Kit training module 5 Troubleshooting tips. This is the 5th of 6 training modules for system certification. At the end of this training module you should have an understanding of the troubleshooting section located in the System Test Tools for SUSE Linux Documentation.

To navigate through the slide presentation, click on the forward and back arrow buttons at the bottom right of each slide.

Slide 2

The System Test Tools for SUSE Linux Documentation contains a troubleshooting section in Appendix A. If the systems does not operate correctly, or failures occur during testing, browse this section for helps. We attempt to document all reported issues into the troubleshooting section. If you have encountered a problem, there's a good chance that the issue has already been reported and entered into the troubleshooting section of the Documentation.

Most tests create a testlog file. The testlog files can be used to discover what went wrong during testing.

If your having connectivity problems try pinging between TC and FS4.

Slide 3

This concludes the Novell System Certification kit module 5 training. To continue the Novell System Certification kit training, please begin module 6.